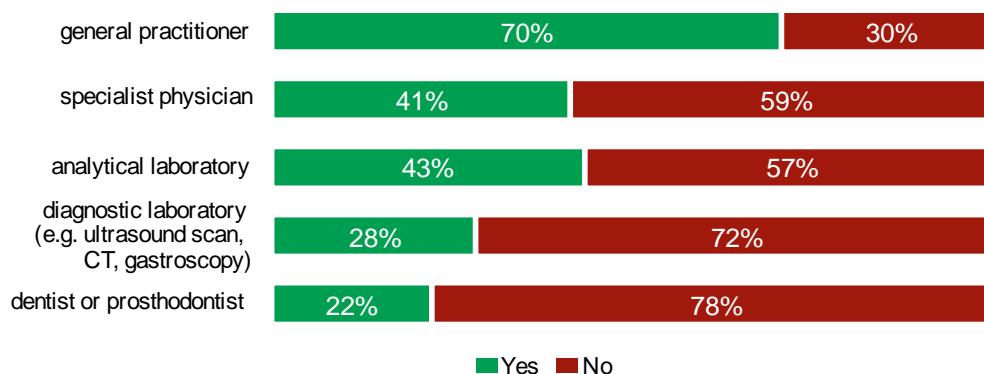


## Use of medical services and health insurance

Poles almost universally declare using medical services and health insurance. In the six months preceding the survey 84% of respondents consulted a physician, visited a dentist or prosthodontist, visited a medical laboratory or used diagnostic service to have medical tests because of their own or their child's health condition.

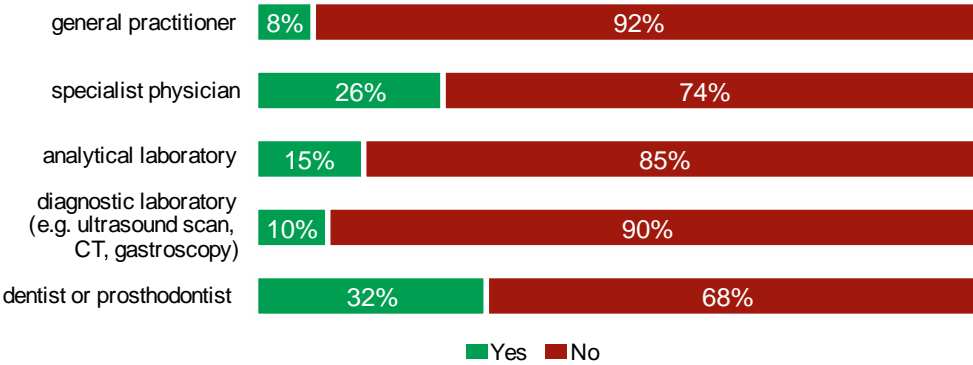
A vast majority of Poles are patients in public healthcare system. In the last six months over three-quarters of respondents (77%) used some service offered by the public healthcare system. Most respondents at least once visited a general practitioner in that period. Over two-fifths visited a specialist physician or had laboratory tests. Over a quarter had diagnostic tests in specialized units. Slightly more than one-fifth of respondents visited a dentist or prosthodontist in the healthcare system funded by National Health Fund.

### In the last six months, have you used the following services in public healthcare system due to the state of your own or your child's health?



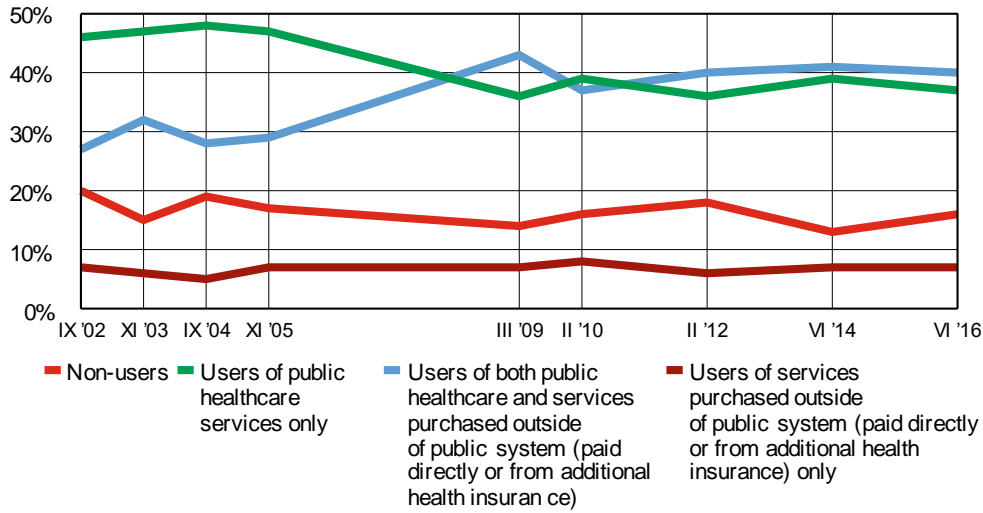
Regardless of using public healthcare, almost half of respondents (47%) had “private” treatment, i.e. received services not covered by the National Health Fund. The most common medical service paid for by the patient directly or by means of additional insurance was dental treatment. A relatively high number of patients paid personally or bought extra insurance to visit a specialist physician. A smaller group took diagnostic or laboratory tests or visited a general practitioner outside of the public healthcare system.

**In the last six months, have you used the following services outside of the public healthcare system, i.e. paid for them personally or with additional, voluntary health insurance?**



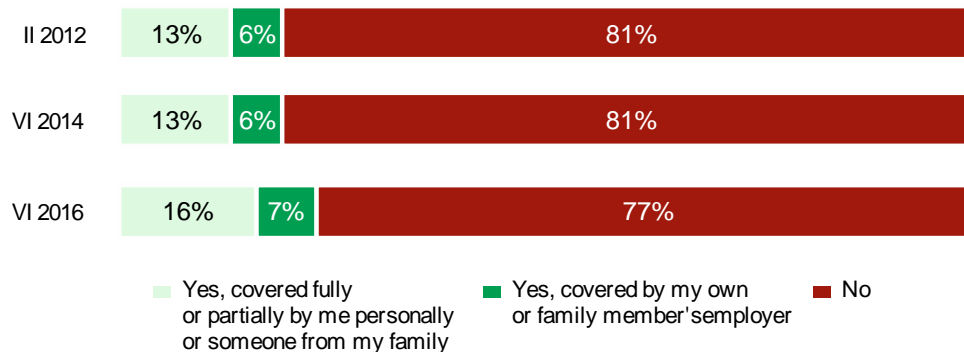
A vast majority of Poles use public healthcare system, but they also frequently supplement it with privately purchased services paid either directly by the patient or from additional health insurance. In the six months prior to the survey the plurality of respondents used the mixed model, i.e. used both services available within the public healthcare system and purchased supplementary services, either directly or from additional insurance. A slightly smaller group only used public healthcare, while a relatively small group only got treatment privately, paying a fee or using voluntary health insurance. This model of medical service use and the scale of supplementing healthcare available within the publically funded system with privately purchased services has been in place since about 2009. Prior to this, use of private healthcare was much more limited in scope and almost half of respondent only used public healthcare.

## Use of healthcare services in six months prior to survey



Almost a quarter of adult Poles have additional health insurance. Most of the holders pay dues from their own private resources. In the last two years the proportion of people covered by additional, voluntary health insurance increased slightly.

## Have you got additional, voluntary health insurance?



More information about this topic can be found in CBOS report in Polish: "Use of Healthcare Services and Insurance", August 2016. Fieldwork for national sample: June 2016, N=1002. The random address sample is representative for adult population of Poland.